

# JUMEIRAH

ZABEEL SARAY

Dear Partner,

We are pleased to announce that from 28<sup>th</sup> January, Jumeirah Zabeel Saray will commence the next phase of the carefully planned refurbishment which will include the partial lobby, fountain, few restaurants and bars in line with our commitment to curating distinctive and purposeful experiences for our guests. We are pleased to share that all guests will receive a dedicated arrival experience in our new exclusive lounge.

The refurbishment of these public areas continues to mark a new chapter of intentional design, blending the Golden Age of the Ottoman Empire with modern luxury.

Please be assured that the hotel will remain fully operational whereby there will be a re-allocation of the restaurants and bars to alternative venues where they will continue to operate, ensuring a seamless stay for your clients. All other guest experiences – including the Talise Ottoman Spa, pool, beach, and leisure facilities will be fully operational as well.

Please note that there may be some minor disturbance from the adjacent wing of the property where the refurbishment is taking place during 10:00-18:00. We will be closely monitoring the progress and will keep you regularly updated as work advances.

We appreciate your continued partnership and will keep you informed throughout this journey. For any enquiries, please contact Brian Strouys at [brian.strouys@jumeirah.com](mailto:brian.strouys@jumeirah.com)

Warm regards,

Brian Strouys  
Director of Sales  
Jumeirah Zabeel Saray

